

Terms & conditions

By placing an order with Anka's Style, the buyer and seller accept the following conditions:

1. Definitions

In these terms and conditions, the seller, or the company means Anka's Style and the buyer means the Purchaser of goods from the seller under these terms and conditions.

1. Intellectual property

Copyright, trademarks, database and other intellectual property rights protect the goods supplied. You may not reproduce, modify or copy or distribute or use for commercial purposes any of the materials or content without the written permission of Anka's Style.

2. Offers

All offers are subject to stock availability and we reserve the right to restrict or refuse any order of any application for credit at any time.

3. Prices

Are those ruling at dispatch and are subject to alteration as may be necessary. Unless otherwise stated prices and delivery charges will always be inclusive of VAT and delivery costs.

4. Payment

Payment is due to the company in full prior to dispatch of goods.

5. Claims

Claims for loss or damage to goods in transit cannot be accepted unless the company is advised within 48 hours of receipt of goods in the case of damage. The company must be informed in writing within 7 days of date of invoice in the case of loss. The company will not refund any claims made outside the stated time limits. Any claim howsoever arising will not exceed the price of the goods supplied to the buyer.

6. Returned goods

Anka's Style doesn't accept Care and styling products returns if the goods have been ordered in error.

7. Delivery

The times quoted (if any) are given in good faith but shall not be binding. To facilitate a prompt delivery, all dispatches will be made direct from the point of ordering. Anka's Style can accept no responsibility for transport delays or circumstances out of their control causing late delivery. Neither Anka's Style nor their designated carrier will accept claims for consequential loss due to late deliveries.

8. Cancellation

Prior to dispatch, cancellation will be accepted free of charge. Cancellation after we have dispatched the goods cannot be accepted. See section 6

9. Alterations

Any modification to orders must be confirmed in writing by the buyer and agreed in writing by the company.

10. Guarantee

All items are guaranteed according to Manufacturer's warranty; no returns or replacements will be accepted due to fire, accident, misuse or damaged package. Anka's Style will NOT accept claims for consequences of misusing the product, allergies or other losses due to the product usage.